

**FISHER & PAYKEL**

**FABRIC CARE CABINET**

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FC1260FZB2 model

**USER GUIDE**

**NZ AU**



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### Registration

To register your product visit our website: [fisherpaykel.com/register](https://fisherpaykel.com/register)



### **⚠ WARNING!**



#### **Electric Shock Hazard**

**Failure to follow this advice may result in electric shock or death.**

- If you are using an extension cord or a portable electrical outlet device (e.g. multi-socket outlet box), ensure that it is positioned so that it does not come into contact with water or moisture.

### **⚠ WARNING!**



#### **Fire Hazard**

- Only place items that have been washed with water in the cabinet.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Never stop the cabinet before the end of a cycle unless all items are removed and spread out in order to dissipate the heat.
- The cabinet produces combustible lint; the lint filter must be cleaned regularly.
- Do not put additives, fragrances or other laundry consumables into the water tank.
- Failure to follow the warnings outlined in these instructions can cause a fire hazard.
- Failure to follow these instructions can result in death or personal injury.

## SAFETY AND WARNINGS

### WARNING!

**Read Safety Guide.** Failure to follow all guides and rules could cause personal injury or property damage. Use this appliance only for the intended purpose as described in the user guide and installation guide of this appliance. When using this appliance, always exercise basic safety precautions including the following:

#### General

- Do not touch or operate the appliance with wet hands or with bare feet.
- A damaged power cord must be replaced by a Fisher & Paykel trained and supported service technician, its service agent or similarly qualified persons in order to avoid a hazard. The appliance must not be operated until it is repaired, as there is risk of electric shock.
- Do not operate this appliance if it has been damaged during transport. Contact your Fisher & Paykel dealer or Fisher & Paykel trained and supported service technician.
- This product has been designed for personal, family or household use. This product is not designed for any commercial use. Any commercial use will terminate this products manufacturer's warranty
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or given instructions on how to use the appliance by someone responsible for their safety.
- Supervise children to ensure they do not play with the appliance or climb inside.
- Do not swing on or put weight on the door, hanger storage notches, rail or racks.
- Check and remove all objects from pockets, eg lighters and matches.
- Items should go through the cooling phase in the final part of the cycle. This ensures items are left at a temperature where they will not be damaged. If for any reason the cycle is stopped before it has finished, dry clothes should be removed immediately and not left in the appliance. Items should be quickly spread out flat to cool so heat can dissipate, not left bunched up, eg in a clothes basket or in a pile.
- If the cycle is interrupted, or at the end of the cycle, the cabinet might be very hot. Use caution when removing items from racks and hangers.
- The only user-removable parts of the cabinet are the filter, water tank, hangers and lower rack. No other parts are designed to be removed by anyone other than a Fisher & Paykel trained and supported service technician.
- For problems that cannot be solved from information in the user guide (available via download), turn off and unplug your appliance and contact a Fisher & Paykel trained and supported service technician.
- Never attempt to repair the appliance yourself.
- Do not overload the cabinet beyond its rated capacity. Ensure air can flow freely around items.

MODEL	MAXIMUM CAPACITY* (ITEMS)	MAXIMUM CAPACITY* (HANGERS)
FC1260FZB2	12	5

\*Capacity refers to the maximum number of items the cabinet can treat at any one time. Maximum capacity of items may differ according to fibre and item type selection.

## SAFETY AND WARNINGS

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- Never put dripping wet clothes in the cabinet as excess water may cause an electrical fault.
- Do not under any circumstances dry an electric blanket or any other electrical, plastic or rubber items in the appliance, unless the care label specifically states it is safe to do so. Never dry these items at high temperatures.
- Do not dry curtains in your cabinet
- Never run the cabinet without the water tank in place.
- Fill the tank with clean water only.
- Before running REFRESH, DEODORISE or SANITISE drain the water tank and fill it with clean tap water. Do not use previously collected condensate.
- Do not use the water collected in the water tank for drinking or food processing.
- If the water tank becomes full, the appliance will pause and sound an alarm. You must empty the water tank before the appliance can continue running.
- Check and empty the drip tray regularly to ensure it does not overflow.
- Do not overfill the water tank. The maximum capacity line is marked on the back of the tank.
- Do not place anything on top of the cabinet as it may prevent airflow when the door is closed.
- Do not block the steam outlet. Ensure items are placed securely on the racks so that they do not fall onto the steam outlet during a cycle.
- Door notches are designed for storing hangers when not in use. Do not hang items from them or put weight on them.
- Choking hazard: the hangers contain small parts. If a hanger is damaged, it must be replaced.
- Only use the supplied Fisher & Paykel accessories and hangers in the cabinet.

### Lint

- Do not operate this appliance without the lint filter in place, or allow lint to accumulate in or around the appliance.
- Accumulated lint in the appliance can become a fire hazard; it also reduces the efficiency of the appliance by causing longer drying times and increased power consumption.
- Clean the lint filter regularly.
- Ensure the area around the appliance is clear of lint.
- If the lint filter becomes damaged, contact your Fisher & Paykel trained and supported service technician to arrange getting a new filter. Do not operate your appliance with a damaged lint filter or without the filter in place, as this will cause damage to your appliance.

### Spontaneous combustion

To reduce the risk of fire the following should be observed:

- Items that have been spotted or soaked with vegetable oil or cooking oil are a fire hazard and should not be placed in the appliance.
- Oil-affected items can ignite spontaneously, especially when exposed to heat sources such as this appliance. The items become warm causing an oxidation reaction in the oil. This oxidation creates heat. If the heat cannot escape the items can become hot enough to catch fire. Piling, stacking or storing oil-affected items can prevent heat from escaping creating a fire hazard.

## SAFETY AND WARNINGS

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- If it is unavoidable that fabrics that contain vegetable oil, cooking oil or have been contaminated by hair care products be placed in this appliance, they should first be washed in hot water with extra detergent—this will reduce, but not eliminate the fire hazard. They should not be removed from the appliance and piled or stacked while hot.
- Items that have previously been cleaned in, washed in, soaked in or spotted with flammable liquids or solids, eg petrol/gasoline, kerosene, dry cleaning solvents, vegetable or cooking oil, acetone, denatured alcohol, some brands of spot removers, turpentine, waxes and wax removers or other flammable or explosive substances should not be placed in the appliance.
- The appliance is not to be used if industrial chemicals have been used for cleaning.
- Fabric softeners or similar products should not be used in the appliance to eliminate the effects of static electricity, unless this practice is specifically recommended by the manufacturer of the fabric softener product.
- Items such as foam rubber (latex foam), shower caps, rubber backed articles, clothes or pillows fitted with foam rubber pads, waterproof textiles, shoes containing rubber or plastic items should not be placed in the appliance. These materials can spontaneously combust when heated.
- Do not dry unwashed items in the appliance.
- When using REFRESH, DEODORISE or SANITISE on unwashed clothing ensure there are no flammable substances on them.
- Do not use laundry consumables such as fragrances, anti-wrinkle agents or stain removers on items before placing them in the cabinet.

### Installation

- The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.
- We do not recommend the use of extension cords or portable electrical outlet devices for safety reasons.
- Install the appliance on a solid and level floor surface. Ensure the cabinet has been lowered onto all four feet as per the installation instructions (available via download).
- The appliance must be installed in a well-ventilated, dust-free environment.
- The appliance must not be installed on any textured floor coverings (e.g. carpet, rugs).
- Do not install the dryer behind a lockable door, sliding door, or behind a door where the hinge is on the opposite side to that of the dryer in such a way that the full opening of the door is inhibited. Ensure the dryer door can always be opened fully.
- If installing behind a door, it must be hinged on the same side as the cabinet with a minimum clearance of 30mm from the front of the cabinet to the internal face of the door in order for the product to operate safely. The enclosed space must be provided with sufficient ventilation to meet local building code requirements or the door must be open while the product is operating.
- Do not install this appliance on a plinth as this may create a tipping hazard.
- Do not attempt to lift cabinet on your own as this could cause harm or injury. Always lift appliance with at least two people.

## WARNING!

### Disposal

- When disposing of this appliance, the door should be removed to avoid children getting trapped inside, and that the electrical cable is cut off close to the cabinet.

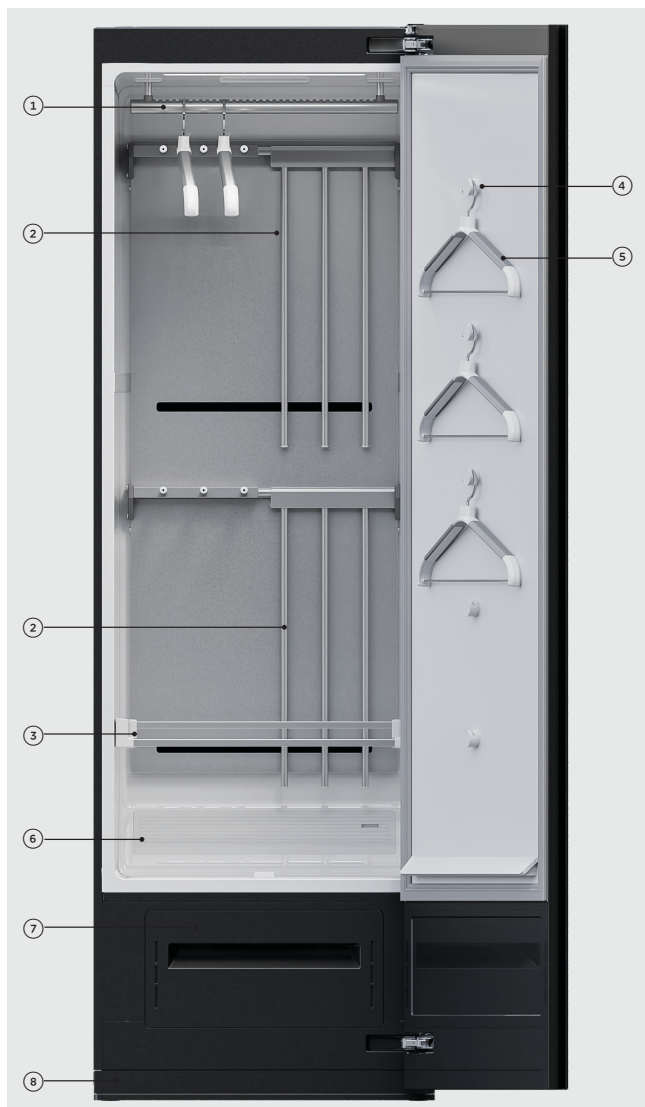


## GET TO KNOW YOUR CABINET



### Download the app

- Access extra features and information
- Track and run cycles from your phone
- Customise your favourite cycles
- Get the latest software updates
- Register your product for streamlined support

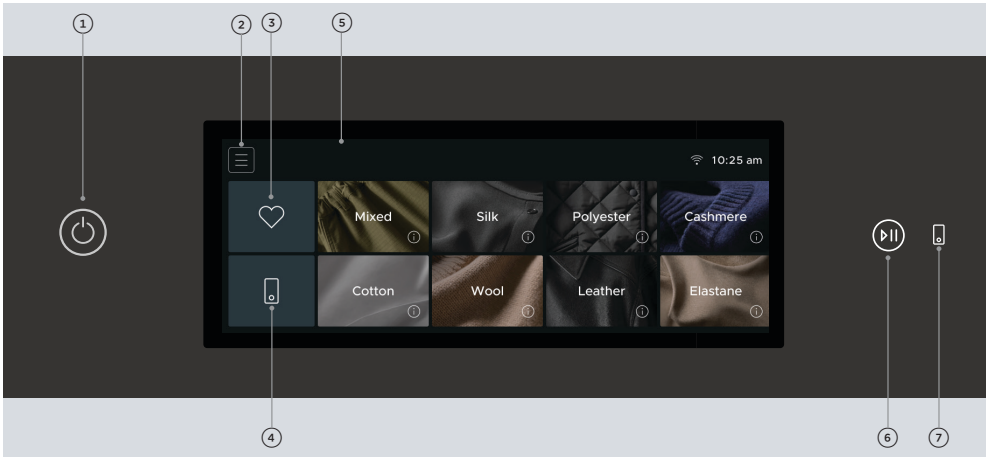


### Features and accessories

- ① Top rail
- ② Rear racks (folding)
- ③ Lower rack (removable)
- ④ Hanger storage hooks
- ⑤ Hangers
- ⑥ Lint filter\*
- ⑦ Water tank
- ⑧ Drip tray

\*Located behind front grille.

## CONTROL PANEL



① <b>Power</b>	Press to turn the appliance <b>ON/OFF</b> .
② <b>Menu</b>	Press <b>MENU</b> ≡ to access additional features and settings.
③ <b>Favourites</b>	Press <b>FAVOURITES</b> ♥ to save cycles for quick access. You can save before, during or at the end of a cycle.
④ <b>Remote</b>	Press <b>REMOTE</b> 📱 to connect appliance to your mobile device and operate it via the app.
⑤ <b>Touchscreen display</b>	Use to navigate and select cycles, features and settings.
⑥ <b>Start/Pause</b>	Press to start or pause a cycle or enable Remote mode.
⑦ <b>Remote control light indicator</b>	📱 Icon will light up when remote mode setup is complete and machine is connected to users phone.

# UNDERSTANDING FIBRE TYPES

## Every cycle starts with fibre type

Each fibre type responds differently to washing and drying. This appliance uses a fibre-led system and precision sensing to wash your items, so selecting the right fibre type for each load is key to setting the best cycle each time.

## Treat for the most delicate fibre

Items may be a blend of multiple fibres — some more delicate than others. The care label on an item will tell you what fibre or fibres the item is made of and how to care for it. Select the fibre type on your cabinet that applies to the most sensitive or delicate fibre in the blend, even if it is only a small percentage.

## Identify delicate fibre types

This table helps identify the most delicate or sensitive fibres commonly found on care labels. It also offers alternative cycle suggestions for specialist fibres. Recommendations may not suit all items — always check your care label first.

SENSITIVITY	COMMON FIBRES	FIBRE TYPE	ITEM TYPE
<div>High</div> <div><div></div></div> <div>Low</div>	Cashmere, Angora, Mohair	Not suited for machine washing	
	Down	Down	
	Silk	Silk	
	Wool, Merino, Lambswool	Wool	
	Elastane, Spandex, Lycra	Elastane	
	Viscose, Bamboo Viscose, Rayon, Modal	Cotton	
	Lyocell, Tencel™		
	Acrylic	Polyester	Ultra delicate
	Linen	Cotton	
	Ramie		
	Nylon, Polyamide	Polyester	
	Polyester	Polyester, Mixed	
	Cotton	Cotton, Mixed	

## CYCLE SELECTIONS

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### FIBRE TYPE

Select the specific fibre type that matches the load or choose the fibre type that applies to the most delicate fibre in the load.

#### Mixed

For everyday mixed loads with a variety of fibres, and for cotton-polyester blends.

#### Cotton

For 100% cotton loads.

#### Polyester

For 100% polyester items.

#### Wool

For 100% woollen items and wool blends.

#### Elastane

For items containing 10-50% elastane fibre, also known as spandex.

#### Leather

For 100% leather items.

#### Silk

For 100% silk items and silk blends.

#### Acrylics

For items made from acrylic fibre.

#### Down

Suitable load types containing down fill.

#### Linen

For items containing linen fibre.

#### Nylon

For items containing majority nylon fibre.

#### Viscose

For items containing viscose fibre.

## CYCLE SELECTIONS

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### **Hemp**

For items containing hemp fibre.

### **Lyocell**

For items containing Lyocell fibre.

### **Ramie**

For items containing ramie fibre.

### **Cashmere**

For items containing cashmere fibre.

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## **ITEM TYPE**

Item type relates to the durability of items in your load. Treat garments and items of similar durability together.

### **Moderate**

Everyday items like t-shirts, shirts, shorts and pants.

### **Delicate**

Light and easily damaged or torn items like blouses, dresses and other items.

### **Ultra delicate**

Very fragile items like lace, lingerie and fine knitwear.

### **Outerwear**

For structured items such as suits, jackets and blazers.

### **Outdoors**

Weather-resistant items like jackets, windbreakers and pants.

### **Shoes**

For sneakers and sports shoes with textile or canvas uppers, for one pair at a time.

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## CYCLE SELECTIONS

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### TREATMENT

Treatment lets you select from a range of specialised treatments to suit your needs.

#### Refresh

Quick steam treatment to refresh dry items. For best results use this cycle for one or two items at a time. Ideal for items like dress shirts to refresh before ironing.

#### Dry

Specialised drying cycles for a variety of fabrics.

#### Deodorise

Extended steam cycle designed for reducing odours in dry items.

#### Sanitise

Designed to eliminate bacteria and sanitise items using sustained heat cycles designed for sanitising dry items. Ideal for towels and sheets, but unsuitable for delicate items.

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### CAPACITY

Capacity lets you chose the number of items you would like to place in the cabinet.

## SORT YOUR ITEMS

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Sorting your items well is essential for taking care of your clothes and getting the best results from your appliance. Follow these steps every time you use the cabinet.



**1.** Check each care label to see the fibre composition and how each garment should be cleaned. See 'Understanding fibre types.'



**2.** Sort items into loads of similar fibre, item type and item colour.



**3.** Check pockets, close fasteners and zippers, and untangle items before loading.

## LOADING SUGGESTIONS

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For best results, place similar items and fibres in the cabinet together and do not exceed the maximum capacity selected for the cycle.

### Hangers



Hang or place items in the cabinet.

Allow enough space between items for air to flow freely. Ensure items are not touching the base or sides of the cabinet.

Use the hangers for shirts, blouses, pants, dresses, coats and other longer items.

Only use the supplied hangers.



Use the clips to secure items such as pants, skirts, strapless items or delicate tops.



Use the top rail to hang items on hangers.

Do not hang more than five hangers per load.

To help airflow, ensure hangers are all placed facing in the same direction.



Use the hooks on the door to store hangers while not in use.

Do not use the storage hooks for hanging items in the cabinet.



## LOADING SUGGESTIONS

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### Rear racks



The racks are adjustable so you can hang a variety of clothing items, from shirts and blouses, to dresses and suits.

Adjust the racks to fit items of different sizes and shapes.



Use the racks to drape items or to lay items flat.

Lay woollen and knitted items flat across the racks to minimise stretching.



When draping items over the racks ensure fabric is single layered and there is enough space between items for airflow.



The rear racks can be folded down to create more space for longer items.

Holding the base of the rack, slide towards the centre to unlock, then fold down.

Keep fingers and items clear of moving parts when adjusting.

## LOADING SUGGESTIONS

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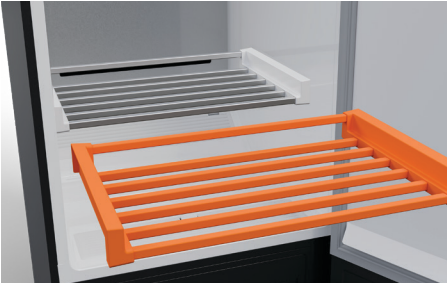
### Lower rack



Place shoes on the lower rack.

Shoes should be free of debris or dirt before placing in the cabinet. Rinse or wipe clean first.

Do not place items directly on the base of the cabinet.



The lower rack can be removed to create more space for longer items.

Lift the rack up to remove.

## SETTING A CYCLE



1. Hang or place items in the cabinet.

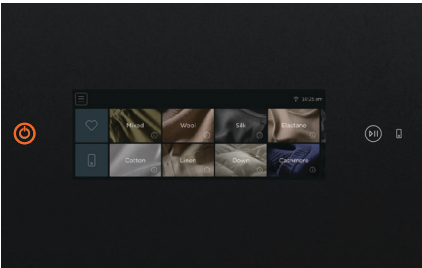
Allow enough space between items for air to flow freely. Ensure items are not touching the base or sides of the cabinet.



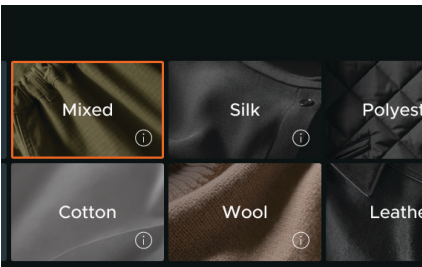
2. Check the water tank.

**DRY:** Ensure the tank is empty.

**REFRESH/DEODORISE/SANITISE:** Empty any water in the tank, then refill with fresh tap water.

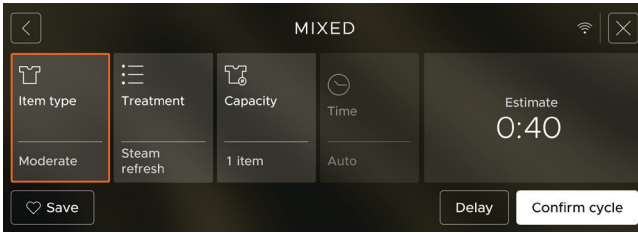


3. Turn on the display by pressing the power button.

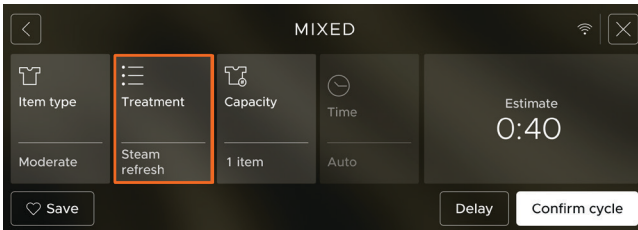


4. Select a fibre type from the fibre selections.

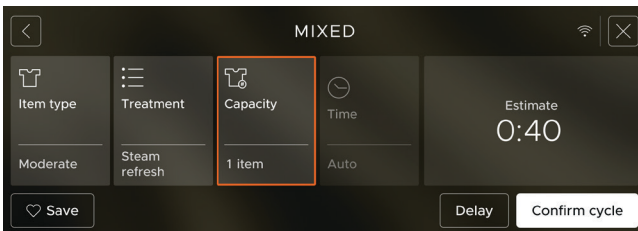
## SETTING A CYCLE



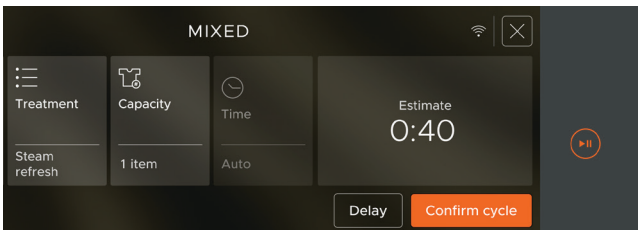
**5. Selecting a item type**  
Press **ITEM TYPE** to scroll through number of items options.



**6. Selecting a treatment**  
Press **TREATMENT** to scroll through number of items options.



**7. Selecting a capacity**  
Press **CAPACITY** to scroll through number of items options.



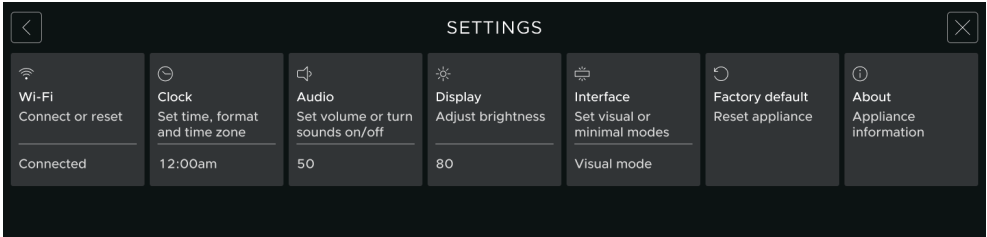
**8. Starting/pausing a cycle**  
Press **CONFIRM CYCLE** then press **START/PAUSE** ►|| to begin the cycle.  
Press **START/PAUSE** ►|| to pause cycle.



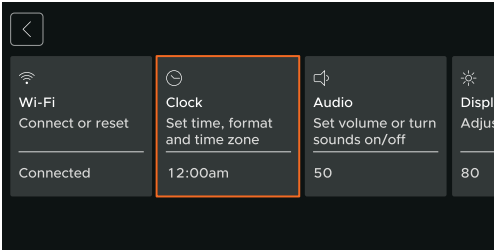
**9. Cancelling the cycle**  
Press **CANCEL** then **CONFIRM**.

## SETTINGS

In menu select **SETTINGS** to have access to the appliance settings.

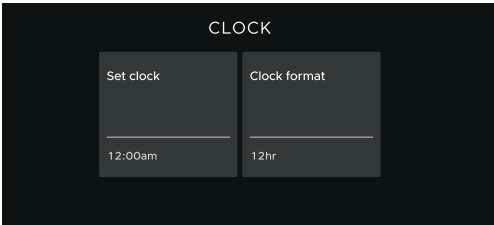


FUNCTION	DESCRIPTION
WI-FI	Allows you to connect to Wi-fi or reset the appliance's Wi-fi.
CLOCK	Allows you to set the time, format and time zone to desired preferences.
AUDIO	Allows you to set the volume or turn sound on/off.
DISPLAY	Allows you to change to level of brightness of the appliance's screen.
INTERFACE	Allows you to set visual or minimal modes.
FACTORY DEFAULT	Allows you to reset appliance to factory default.
ABOUT	Allows you to access the appliances information such as the Wi-Fi E-Label.

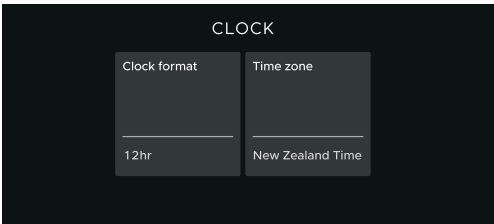


## Setting the clock

1. In settings menu select **CLOCK**.

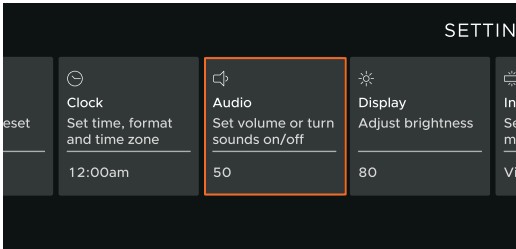


2. If Wi-Fi is not connected, clock options are **SET CLOCK** and **CLOCK FORMAT**. Select preferred option and follow instructions on the screen.



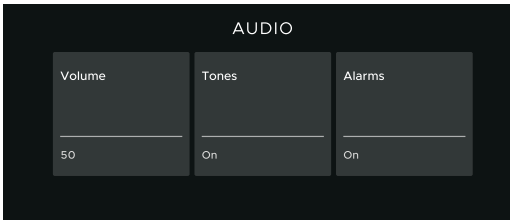
3. If Wi-Fi is connected, clock options are **CLOCK FORMAT** and **TIME ZONE**. Select preferred option and follow instructions on the screen.

## SETTINGS



### Audio settings.

1. In settings menu select **AUDIO**.

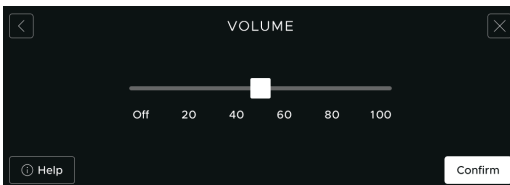


2. Within audio settings select **VOLUME**, **TONES**, or **ALARMS** based on desired outcome.



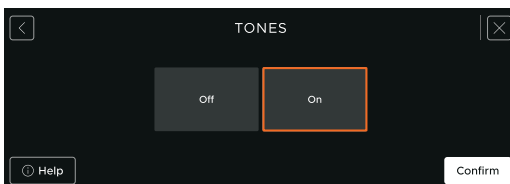
### Alarms

Select **ON** or **OFF** to turn alarms on or off. Select **CONFIRM** to complete action.



### Volume

Move the volume toggle up or down to increase or decrease volume. Select **CONFIRM** to complete action.



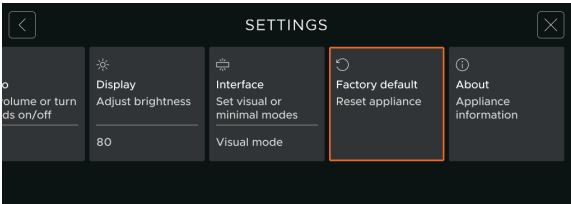
### Tones

Select **ON** or **OFF** to turn tones on or off. Select **CONFIRM** to complete action.

# SETTINGS

## Restoring factory default.

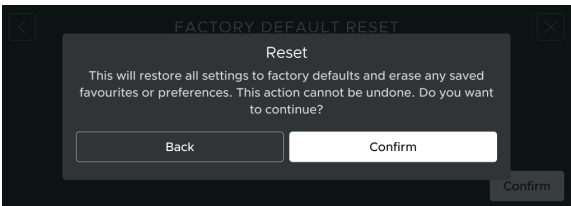
Factory default returns appliance to factory settings and deletes all previous settings set by the user.



1. Press **FACTORY DEFAULT** to reset appliance.



2. Press **CONFIRM**.



3. Press **BACK** or **CONFIRM** depending on desired outcome.

Machine will begin resetting after **CONFIRM** is selected.



## WI-FI AND REMOTE MODE

Your appliance may be connected to your home wireless network and operated remotely using the app.

Connect your appliance to ensure it stays up to date with the latest software and features.

### Getting started

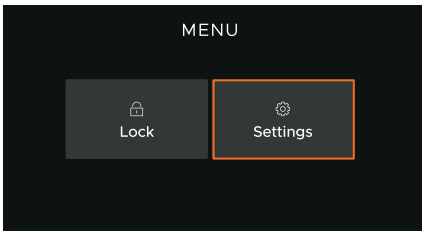
- Ensure your home Wi-Fi network is turned on.
- You will be given step-by-step guidance on your mobile device.
- It may take up to 10 minutes to connect your appliance.
- For further guidance and troubleshooting, please refer to the app.

### On your mobile device:

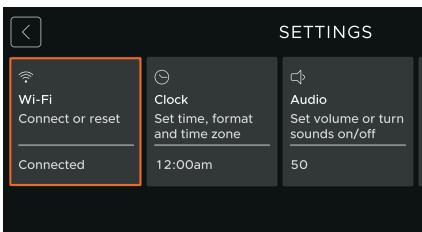


- ① Download the app. Scan the QR code or go to [www.fisherpaykel.com/connect](http://www.fisherpaykel.com/connect)
- ② Register and create an account.
- ③ Add your appliance and set up the Wi-Fi connection.

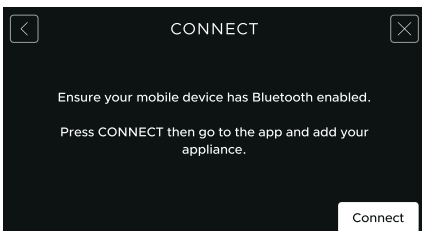
### Connecting to your home Wi-Fi



1. In menu select **SETTINGS**.



2. In settings menu select **WI- FI**.



3. Ensure the app is downloaded and mobile connected to bluetooth. Select **CONNECT** and follow the prompts on the screen.

### Resetting appliance Wi-Fi

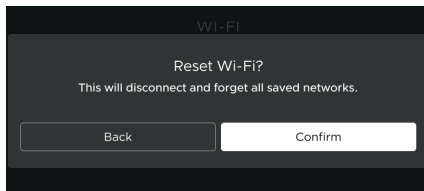
Wi-fi can be reset

- If you change your home Wi-Fi network or password,
- Helps troubleshoot and resolve any connectivity issues the product might be experiencing.
- You want to go back to the Wi-Fi factory default, helpful for if you need to start the setup process from scratch.

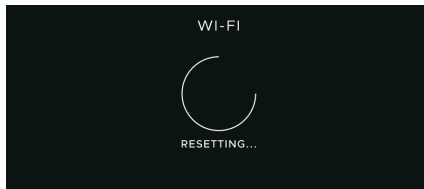
Follow the steps below to learn how to restart Wi-Fi.



1. Select **WI-FI RESET** and follow the prompt on the screen.



2. Press **CONFIRM** to reset Wi-Fi, or **BACK** to return to Wi-Fi home page.

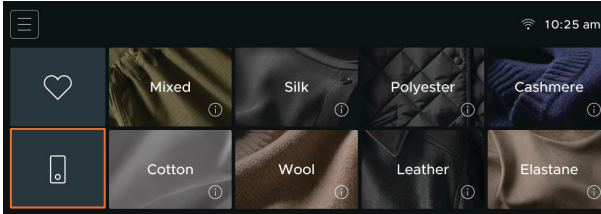


3. Appliance's Wi-Fi will now be reset.


## WI-FI AND REMOTE MODE

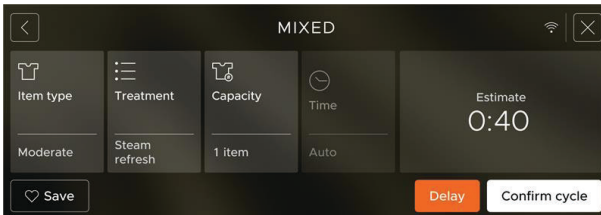
### Enabling Remote mode

Remote mode can be enabled three different ways. Ensure that the appliance is connected to the Wi-Fi and the appliance door is fully shut.



#### 1. On Home Page

Select **REMOTE**  on home page, and follow the prompts on the screen.




#### 2. During cycle set up

Select **DELAY** in the cycle settings. Select start by remote and follow the prompts on the screen.



#### 3. From run screen

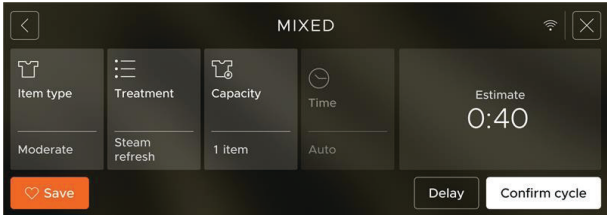
Select **OPTIONS**, once in options select **REMOTE MODE** . Follow the prompts on the screen.

To Deactivate remote mode select **OPTIONS**, remote mode off.

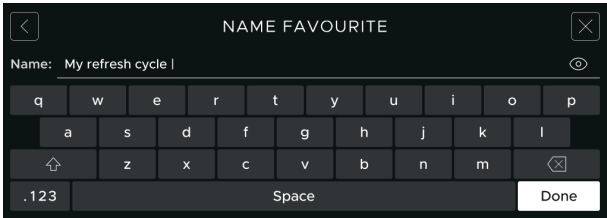
# FAVOURITE

Save your preferred cycle options for quick access next time you use the cabinet. Once you have saved a cycle, press **FAVOURITE** to access the saved cycle.

Only one cycle can be saved at a time.



1. Select your preferred cycle options and press **SAVE** to save to favourites.

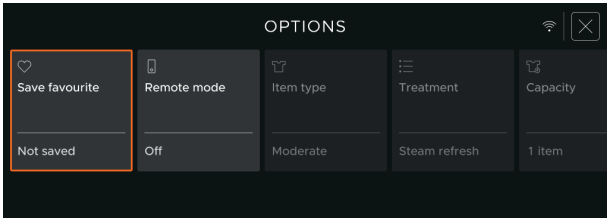


2. Name your favourite then press **DONE**.



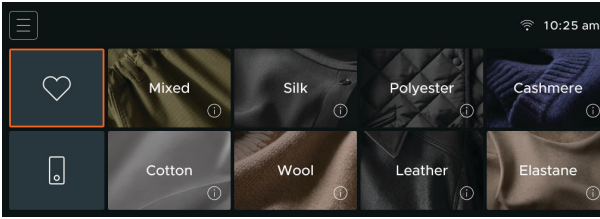
Save a favourite while cycle is running.

1. Select **OPTIONS**




2. Press **SAVE FAVOURITE** to save favourite.

## FAVOURITE



### Using a favourite

On home page press **FAVOURITES**  and select desired fibre type.



### Modifying a favourite

In favourites menu select desired cycle. Favourited cycle will show customisable features, edit features to create desired cycle. Then select **SAVE CHANGES** to save changes.



### Deleting a favourite

In favourites selection select desired cycle, press **DELETE** to remove cycle as a favourite.

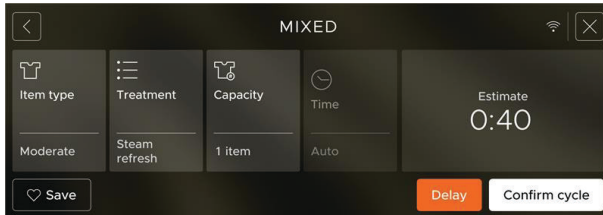


### Sorting favourites

In favourites menu press **SORT BY**, then select **USAGE** or **CUSTOM**. Drag and drop cycle to re-order favourites.

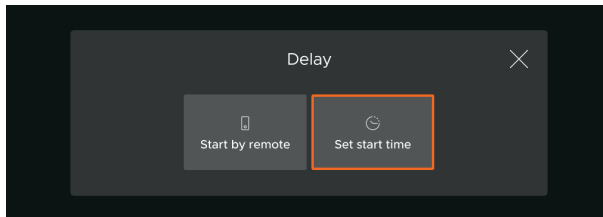
## DELAY START

You can delay the start of a cycle between 15 minutes and 12 hours. You need to select your cycle options before setting delay start.



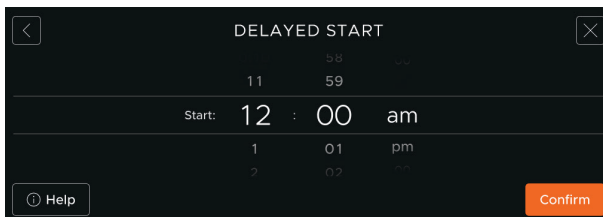
1. Select your preferred cycle options.

Press **DELAY** to set start time of start by remote.

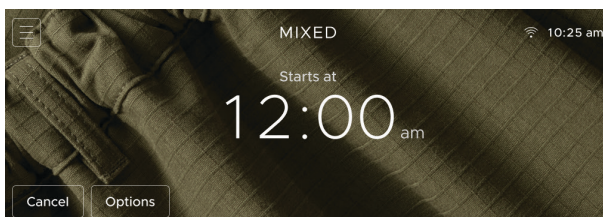


2. Select **SET START TIME** to set start time.

Press the **START/PAUSE** button to set the delayed start. The cycle will start at the end of the countdown, provided the door has not been opened.



3. Scroll through time to set delay start. Press **CONFIRM** then **START/PAUSE** >|| to set delayed start.

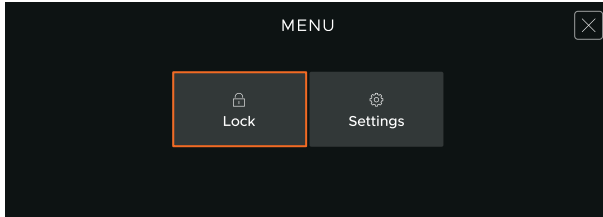


4. Start at time will display on the screen once start is set and remain on screen until cycle starts.

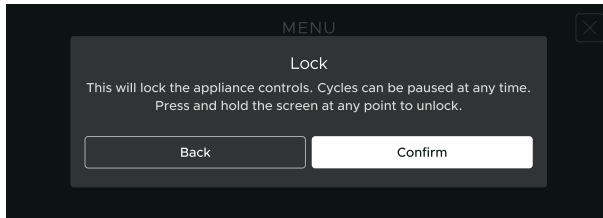
## LOCK

Lock the cabinet controls to prevent accidental use by children or when cleaning. When locked, the controls will be unresponsive, except for the **POWER** button.

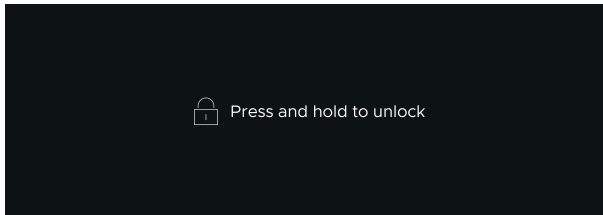
**LOCK** can be set at any time including while a cycle is running.



1. Select **LOCK** to lock or unlock the controls.



2. Press **CONFIRM** or **BACK** depending on desired outcome.



3. Press and hold lock to unlock the controls.

## CLEANING

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### Surfaces and accessories

Wipe with a damp cloth and mild detergent, then dry with a clean, lint-free cloth.

We do not recommend using the following cleaning products as they may cause damage:

- Plastic or stainless steel scouring pads
- Abrasive, solvent, household cleaners
- Acid or alkaline cleaners
- Hand washing liquids or soap
- Stainless steel cleaners or polishes
- Laundry detergents or disinfectants

### Drip tray

Check and clean the drip tray regularly to prevent water overflowing.



Use a cloth to wipe up any water that has collected in the drip tray.

**Ensure the drip tray is correctly in place before running another cycle.**

### Lint filter

Check and clean the lint filter regularly to prevent build up.



Remove the front grille to access the lint filter.

Remove the lint filter and wipe clean, then replace.

**Ensure the lint filter is correctly in place before running another cycle.**



## WATER TANK

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### DRY

When using the **DRY** treatment, water is collected in the water tank in the base of the cabinet.

Empty the water tank before or after every load.

### REFRESH/DEODORISE/SANITISE

Before using the **REFRESH**, **DEODORISE** or **SANITISE** treatments, fill the water tank with fresh tap water to the max line. Do not use any water collected from previous cycles.

Do not add any fragrances or other substances to the water.

**Emptying or filling the water tank:**



1. Use the handle to pull the water tank out. Keep the tank level when removing to prevent water from spilling.



2. Empty or fill the water tank (depending on the treatment), then replace.

**Ensure the water tank is correctly in place before running another cycle.**

## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Cabinet will not start	No power.	Ensure the cabinet is plugged in and the power supply is turned on at the wall.
	The door is not properly closed.	Ensure the door is firmly shut.
	Water tank full, empty or not properly in place.	Ensure the water tank is correctly in place. Refer to 'Water tank'.
	<b>DELAY</b> start is set.	Refer to 'Delay Start' for more information.
	<b>LOCK</b> is on.	Press and hold <b>LOCK</b> to unlock the controls.
Cabinet stops mid-cycle	Power failure.	After a power cut the cabinet will be paused. Press <b>START</b> to restart the cycle.
	Cycle has been paused.	Press <b>START</b> to resume the cycle.
	Water tank is full.	Water collects in the tank during the <b>DRY</b> treatment. This may need to be emptied partway through the cycle if it becomes full. Refer to 'Water tank'.
	Door is open.	Ensure the door is firmly shut.
Fabric damage	Instructions on care label not followed.	Follow the instructions on the care label of the items.
	Fibre type and/or item type selected not appropriate for the items in the load.	Ensure the fibre type and/or item type selected is appropriate for items in the load. Refer to 'Cycle selections'.
	Items not separated.	Dry similar items together or select the <b>MIXED</b> fabric type. Refer to 'Cycle selections'.
	Items fell off racks or hangers.	Ensure items are securely placed on racks and use the clips to secure items onto hangers.
	Items removed from cabinet before they have cooled.	Removing items while still hot may cause damage. Spread items out and allow to cool fully before putting away.
Dye transfer	White/light and coloured items touching in the cabinet.	Space out items in the cabinet so they are not touching. Sort white/light and coloured items into separate loads.
	Coloured items placed above white/light items in the cabinet.	Ensure white/light items are placed on the top rack. Sort white/light and coloured items into separate loads.

## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Cabinet is beeping and displaying a code	Cabinet has a fault.	Try turning the cabinet off and waiting one minute before turning it back on. If the fault code persists contact Customer Care. Refer to 'Fault codes'.
Cycle taking too long	Fibre type and/or item type selected not appropriate for the load.	Ensure the fibre type and/or item type selected is appropriate for items in the load. Refer to 'Cycle selections'.
	Cabinet is overloaded for the cycle.	Some treatments, and item types have a lower maximum capacity. Refer to 'Cycle selections'.
		Try splitting the load up into smaller ones.
	Water tank is full.	Water collects in the tank during the <b>DRY</b> treatment. This may need to be emptied partway through the cycle if it becomes full. Refer to 'Water tank'.
	Environmental conditions may be affecting operation.	In particularly hot or cold conditions cycles may take longer and be less efficient. Ensure the cabinet is installed in a well-ventilated, dust-free environment.
Water coming from under the cabinet	Load overly wet at the start of cycle.	Remove more water from the load before placing it in the cabinet, e.g. select a faster spin speed on your washer, if appropriate for your load.
	Water tank not correctly in place.	Ensure the water tank is correctly in place.
	Water tank may need to be emptied.	Empty the water tank. Refer to 'Water tank'.
	Water tank may be damaged.	Check the water tank for any signs of damage.
	Drip tray may be full.	Check drip tray and wipe out any water.
	Cabinet door not closing properly, affecting the seal.	Ensure there is nothing obstructing the door opening and that the cabinet door is closed properly.

## FAULT CODES

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### How do I know if there is a problem?

Your cabinet will beep and an alert will show in the display.

### What to do

First try to fix the issue and clear the alert according to the on-screen instructions.

### If the problem persists

- ① Note down the fault code.
- ② Contact Customer Care by referring the contact details in the Service and Warranty booklet or go to [fisherpaykel.co.nz](http://fisherpaykel.co.nz)

**NZ**



**To access your Warranty and Service Guide**

Scan the QR code with your smartphone to access your warranty and book a service, or view online at <https://www.fisherpaykel.com/nz/help-and-support/warranty-information>

**AU**



**To access your Warranty and Service Guide**

Scan the QR code with your smartphone to access your warranty and book a service, refer to your separate warranty and service book or view online at <https://www.fisherpaykel.com/au/help-and-support/warranty-information>

This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this product's Manufacturer's Warranty.

**Complete and keep for safe reference:**

Model	_____
Serial No.	_____
Purchase Date	_____
Purchaser	_____
Dealer	_____
Suburb	_____
Town	_____
Country	_____

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The product specifications in this guide apply to the specific products and  
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